Accomplishments & Achievements

- Total of hospice patients served in 2019: **16,053**
- Palliative care visits in 2019: **10,557**
- Charity care provided in 2019: **$2.5 million**
- Volunteers in 2019: **1,420**
- Volunteer valuation in 2019: **$3.23 million**
- Bereavement contacts with families and community in 2019: **23,621**
- Nine free-standing inpatient facilities and one inpatient units with **176 beds**
- Certified for three consecutive years as a Great Place to Work in the Aging Services category
- Opened first hospice inpatient unit at hospital in Hillsborough County and first adult outpatient palliative care clinic in Tampa Bay. Opened additional adult palliative care clinics in Bartow and New port Richey.
- All hospices offer open access services, where patients can continue interventional palliative therapies such as chemotherapy, radiation, cardiac infusions, total parenteral nutrition and blood transfusions.
- Chapters Health hospices as well as Chapters Health Home Care are accredited by The Joint Commission.
- Achieve Home Care is 5-star rated and Chapters Health Home Care is rated 4.5 stars.
- LifePath Hospice offers a Fellowship in Hospice & Palliative Medicine with the University of South Florida.

For more than 30 years, Chapters Health System has been committed to improving the lives of those affected by advancing age and illness. Anchored by four of Florida’s legacy hospices—Good Shepherd Hospice, Hospice of Okeechobee, HPH Hospice and LifePath Hospice—Chapters Health also includes home health services, palliative care, a medical staffing company, pharmacy and durable medical equipment. Beyond the care it provides, Chapters Health produces more than **$365 million** in additional economic activity across the 11 counties served.