Emmanuel Hospice
Rooted in Faith, Asking “How do you want to live?”

**Volume:** Size (ADC) 171.06 ; annual patients served 697 (2021)

**Service area:** 50 Mile service area, centered in Kent County and serving 7 surrounding counties

**Statistics**
- % of referrals admitted to hospice (conversion rate) 77%
- Live Discharges 6%
- ALOS 111.4, MLOS 36.7, Long LOS 13%; Deaths within 10 days (33%), 90 days (36%) 180 days (13%) or less
- Top terminal conditions: Dementia, Cancer, Circulatory/Heart Disease, Stroke, Respiratory

**Illustration of care**
- **Care:** Average of 130 visits per day, 6.5% match in volunteer hours
- **Programs:** We Honor Veterans, Complementary Therapy Programs include Music Therapy provided by board certified music therapists, massage therapy, acupuncture, essential oils, pet companion (volunteers), art legacy and Virtual Reality
- **Community integration:** Amount of philanthropy raised (donations) $234,132 (2021)
- **Innovation/recognition:** Only hospice provider with Virtual Reality program in lower Michigan, Joint Venture between 4 Senior Living Communities/Service Providers-completing 4 continuums of care with one program, Involved in annual Interfaith, Inter-hospice, community memorial service; Heart & Soul Advanced Cardiac Care Program