Hospice & Palliative Care Buffalo Profile

Hospice & Palliative Care Buffalo (HPCB) provides care, support, advocacy and education to people in Erie County, NY, impacted by serious illness and loss. HPCB is the parent organization of five community-based agencies. HPCB was one of the first hospice programs in the US; Est. in 1978.

Hospice Buffalo cares for individuals suffering from life-limiting illness, as well as their families and caregivers. We provide comprehensive (physical, emotional, social, and spiritual) care that is tailored to an individual’s needs and wishes.

Essential Care for Children is a home-based palliative (symptom control) care program that provides coordination of medical services, as well as psychosocial, emotional, and spiritual support to seriously ill children and their families.

Home Connections is a home-based, case-managed adult palliative care program that focuses on the relief of pain, symptoms and stress of people affected by serious illness.

Wilson Support Center provides sensitive and compassionate complimentary grief resources, support, and education to meet the needs of the Western New York community.

Hospice Foundation provides support for HPCB’s affiliate network of services and the operational needs of each corporate component to ensure financial stability, as well as the funding for future program development.

Serving Our Patients

- **4,042** Adult Patients Served
- **158** Pediatric Patients Served
- **142,630** Adult Patient Visits
- **6,277** Pediatric Patient Visits
- **859** Veterans

866 Total Volunteers Serving over 3,800 hours in 2021

Thank You 2021 Volunteers

National Achievements in Quality

1 of only 66 Hospice Buffalo was named a Hospice Honors Elite recipient by HEALTHCAREfirst, our CAHPS satisfaction survey provider. This prestigious annual review recognizes agencies that continuously provide the highest level of quality care as measured from the caregiver’s point of view.

1 of 12 Hospice Buffalo is proud to have achieved all four rings of the Quality Connections program.