Hospice of the Valley
Phoenix, AZ

A legacy of caring since 1977

About Us:
• Founded 45-years ago by a small group of volunteers with this mission: Bringing comfort, dignity and compassionate care to our community.
• Patients served in 2021 on hospice and palliative care: 21,000
• 2021 Hospice average daily census: 2,320  ALOS: 66 days / MLOS: 11 days
• 2022 current Hospice census 2,525
• 9 Inpatient Care Homes with 119 beds
• After-hour nurse helpline - 12,000 calls per month supporting all programs: palliative, dementia, hospice, transitional care
• Contracts with private payers for palliative care services
• Operates a physician house call practice called Geriatric Solutions
• Dementia Care and Education Campus –providing dementia support to health professionals, caregivers and the community; Assisted Living; Adult Day Program with intergenerational programs

Awards:
• Two-time winner of BBB Torch Award for Ethics
• American Hospital Association Circle of Life Award 2018
• National Institute of Jewish Hospice certification
• Copper Eagle Award for exceptional care to military veterans
• 19 years as Healthiest Workplace by Phoenix Business Journal

Special programs:
• Supportive Care for Dementia: 1006 patients
• Pediatric: 180 patients
• 1,900 volunteers: over 110,000 volunteer hours
• Specialized volunteer programs include: Saluting Our Veterans/Honoring First Responders/Pet therapy/Shabbat Blessings/11th Hour Companion/Legacy Corps/Community Caring Corp

• Community grief support/Senior Placement/Living Wills
• 4 White Dove Thrift Shoppes support charity care

Donations received in 2021: $10.7 M

Charity Care/Community Services provided: value $12M

Education:
• Three courses offered at Arizona State University
  • Intro to Hospice and Palliative Care
  • Intro to Dementia Care
  • Mindfulness and Medicine
• Fellowship created to foster careers in dementia care
• Dementia Education for caregivers, health professionals, fellows, college students, first responders and community
• Palliative Care Fellowships with 5 local hospital systems
• Nurse Practitioner Palliative Care Fellowship in partnership with local hospital systems
• Physician resident rotation
• Nursing and Social Work Fellowships
• Medical Education for healthcare providers