Hospice of the Western Reserve provides palliative end-of-life care, caregiver support, and bereavement services throughout Northern Ohio. In celebration of the individual worth of each life, we strive to relieve suffering, enhance comfort, promote quality of life, foster choice in end-of-life care and support effective grieving.

**OUR REACH**

Serving Patients in 15 Counties Across Northern Ohio

4 Inpatient Hospice Care Centers

We have more doctors, nurses, and nursing assistants with certification in hospice and palliative care in the region. This certification is a rigorous process that is the gold standard for care.

**BEYOND THE EXPECTED**

We provide life-enriching experiences for patients and families:

- **Moments to Remember** designed to meet unique needs and last wishes of patients
- **Flight to Remember** lets patients revisit a meaningful place using drone technology
- **Meal to Remember**, supported by the local culinary community, allows patients and families at our inpatient hospice units to enjoy restaurant-quality meals together
- **Pet Therapy, Art and Music Therapy Programming**
- **Western Reserve Grief Services** offers support in response to school and community traumas
- **Peaceful & Proud** meets the unique needs of veterans, with specialized services for Vietnam veterans

**OVERVIEW**

HOSPICE OF THE WESTERN RESERVE IS A COMMUNITY-BASED 501(c)(3) NON-PROFIT HOSPICE

- **840 Employees**
- **1,068 Volunteers**
- **1688 + 701 Palliative Care Patients Served Daily**
- **148,265 Patients Served Over 43 Years**

**AWARDS AND HONORS**

- **2020 Employer of the Year** Hospice and Palliative Care Credentialing Center
- **Best Hospice, 2018 – 2021** Medina Gazette Reader's Choice "Best of the Best" Awards
- **First Hospice in NEO to Achieve "Level 5 Partner" Status** with We Honor Veterans

**Stein Hospice**

A DECISION SUPPORT TOOL CREATED FOR HOSPICE AGENCIES BY A HOSPICE AGENCY, SEAMLESSLY BRINGING TOGETHER DATA FROM EMR, PAYROLL, FINANCE AND CRM

**True North Hospice Analytics**

A $3.5 MILLION STATE-OF-THE-ART CALL CENTER, IMPROVING THE PATIENT CARE EXPERIENCE THROUGH HIGHLY TRAINED AGENTS AND ARTIFICIAL INTELLIGENCE

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