Volume
Annually, more than 5,400 people and their families are cared for across all programs.

Service area
12 Kansas City metro counties: Johnson, Leavenworth, Douglas, Miami and Wyandotte in Kansas; and Cass, Clay, Clinton, Jackson, Lafayette, Platte and Ray in Missouri.

Mission
To bring expert care, peace of mind, comfort, guidance, and hope to people who are affected by life-limiting illness or by grief.

Statistics
74% of referrals admitted to hospice (conversion rate)
Home Hospice: ALOS 58 days; MLOS 20 days; Deaths within 7 (27.3%), 30 (60.7%), 180 (91.6%) days or less
Exceeded the national average on eight of eight hospice family experience survey data points for the past 12 months

Care
Throughout 2021:
71,690 in-home and telehealth visits and 35,676 phone consultations were provided
26,000 visitors came through the doors of our two hospice houses
435 children and adults participated in Solace House grief support
249 youth and adults received Passages mental health counseling
216 people attended community grief workshops and 573 received 1.1 grief support sessions
302 trained volunteers contributed 10,792 hours to support patients and families

Programs
Palliative Home Health, Advanced Illness Support, Home Hospice, Kansas City Hospice House®, NorthCare Hospice House, Carousel Pediatric Care, Solace House Center for Grief and Healing providing comprehensive grief support & counseling

Community integration
Nonprofit hospice, raising $3 million in philanthropy annually. Solace House Center for Grief and Healing partners with local schools, employers, and other community stakeholders to provide grief support services and education

Innovation/recognition
Accredited in Kansas and Missouri by the National Association for Jewish Hospice; We Honor Veterans Level 4 Partner; Palliative Care Fellowship partner with KU Medical; recently recognized by Missouri Hospice & Palliative Care Association with 2022 Program of the Year for 2021 COVID-19 Vaccination Clinics

NPHI Member