Emmanuel Hospice

Rooted in Faith, Asking “How do you want to live?”

**Volume:** Size (ADC) 163; annual patients served 613 (2022)

**Service area:** 50 Mile service area, centered in Kent County and serving 7 surrounding counties

**Statistics**
- % of referrals admitted to hospice (conversion rate) 73%
- Live Discharges 13%
- ALOS 123; MLOS x, Long LOS 23%; Deaths within 10 days (30%), 90 days (32%) 180 days (19%) or less
- Top terminal conditions: Dementia, Circulatory/Heart Disease, Cancer, Respiratory, Stroke

**Illustration of care**
- **Care:** Average of x visits per day, 7% match in volunteer hours
- **Programs:** We Honor Veterans, Complementary Therapy Programs include Music Therapy provided by board certified music therapists, massage therapy, acupuncture, essential oils, pet companion (volunteers), art legacy and Virtual Reality
- **Community integration:** Amount of philanthropy raised (donations) $360,425 (2022)
- **Innovation/recognitions:** Only hospice provider with Virtual Reality program in lower Michigan, Joint Venture between 4 Senior Living Communities/Service Providers-completing 4 continuums of care with one program, Involved in annual Interfaith, Inter-hospice, community memorial service; Heart & Soul Advanced Cardiac Care Program