Hospice of the Valley
Phoenix, AZ
A legacy of caring since 1977

About Us:
• Founded 46 years ago by a small group of volunteers with this mission: Bringing comfort,
dignity and compassionate care to our community.
• Patients served in 2022 on hospice and palliative care: 23,000
• 2022 Hospice average daily census: 2,450 ALOS: 66 days / MLOS: 11 days
• 2022 current Hospice census 2,485
• 9 Inpatient Care Homes with 125 beds
• After-hour nurse helpline - 12,000 calls per month supporting all
programs: palliative, dementia, hospice, transitional care
• Contracts with private payers for palliative care services
• Operates a physician house call practice called Geriatric Solutions
• Dementia Care and Education Campus provides dementia support to health professionals, caregivers and community; Assisted Living; Adult Day Club with intergenerational programs

Awards:
• Two-time winner of BBB Torch Award for Ethics
• American Hospital Association Circle of Life Award
• National Institute of Jewish Hospice certification
• Copper Eagle Award for exceptional care to military veterans
• Dementia Care and Education Campus: Best Assisted Living or Memory Care Community by National Association of Home Builders
• White Dove Thrift Shoppe: Congressional Recognition Award -- Community Advocate
• Best Places to Work and 20 years as Healthiest Workplace by Phoenix Business Journal

Donations received in 2022: $11 M
Charity Care/Community Services provided: value $12 M

Special programs:
• Supportive Care for Dementia: 1945 patients
• Arizona Supportive Care: 2055 patients
• Pediatric: 176 patients
• 1,600 volunteers: over 124,100 volunteer hours
• Specialized volunteer programs include: Saluting Our Veterans/ Honoring First Responders/Pet therapy/Shabbat Blessings/11th Hour Companion/ Legacy Corps/ Community Caring Corp
• Community grief support/Senior Placement/Living Wills
• 4 White Dove Thrift Shoppes support charity care

Education:
• Arizona State University courses: Intro to Hospice and Palliative Care, Intro to Dementia Care, Mindfulness and Medicine
• Fellowship offered to foster careers in dementia care
• Dementia Education for caregivers, health professionals, fellows, college students, first responders and community
• Nurse, Nurse Practitioner and Social Work Fellowships; Palliative Care Fellowships with 5 local hospital systems
• Physician resident rotation and Medical Education for healthcare providers
• Hospice and Palliative Care Certification achieved by 124 staff