Carole Fisher (she/her)

President, NPHI





Carole presides over the day-to-day operations of the National Partnership for Healthcare and Hospice Innovation (NPHI) – a capacity she has fulfilled since 2021. Utilizing her previous experiences and deep expertise with not-for-profit community-based hospice and palliative healthcare, she is charged with leading a wide range of activities for the membership organization. With an emphasis on developing strategic partnerships, meaningful collaborations, and transformational innovations, Carole supports the nation's most notable and distinguished end-of-life healthcare organizations.

As a seasoned C-suite advisor, innovator, and public policy advocate, for the past 35 years, she has successfully led and transformed not-for-profit and mission-driven healthcare operations. Carole has significant experience in growing and transforming companies, developing people, and preparing organizations for navigating the unforeseen and unanticipated. She has a background in increasing market share, contracting with payers, building specialty provider networks, developing and integrating cuttingedge technology, facilitating M&A mid-size transactions, and is well respected for her ability to merge cultures and teams.

In addition to her role at NPHI, Carole travels throughout the United States participating in public speaking engagements which focus on social impact. In this capacity, she is passionate about improving social equality and health equity – including addressing end-of-life care issues.

Carole is the former President and CEO of Nathan Adelson Hospice. In a fiercely competitive market, she positioned the organization as a nationally known industry leader respected for its clinical advancements and innovations. Under her leadership, Nathan Adelson Hospice was recognized for eight years by Modern Healthcare Magazine as a 100 Best Places to Work in the country.

In 2023, Carole hosted the globally renowned true crime podcast, The Girlfriends, produced by NOVEL, for iHeartRadio which ranked #1 in the podcast charts in the US, UK, and Canada. The podcast explored the theme of justice and female solidarity and partnered with NoMore.org to put an end to domestic violence – a cause Carole is extremely passionate about.

After obtaining her bachelor's degree in social work from the University of Nevada, Las Vegas, Carole attained a Masters's Certification in Organizational Leadership from the Thayer Institute in Asheville, North Carolina. She serves as an adjunct faculty member for Teleios University and is a member of the Board of Directors for the Thayer Institute. Since 2023, she has served on the Board of The Center, Las Vegas – where she champions the rights of the LGBTQ+ community. Previously she served on the Board of Directors for MountainView Hospital (a subsidiary of HCA), Elizabeth Kubler-Ross Foundation, Health Insight, UNLV Health Law Program Advisory Board, and the Nevada Hospital Association.

Carole spends her time working between her homes in Las Vegas, Nevada, and Covington, Louisiana. She frequently travels to Washington D.C. for policy-related initiatives.

You can find Carole on <u>LinkedIn</u>, <u>Twitter</u>, and Instagram under **@CaroleAFisher**.

To schedule an interview or conversation with Carole please contact NPHI's Communication Manager, Matt Wilkinson at mwilkinson@hospiceinnovations.org.