

Margherita Labson

Regulatory and Compliance Director, NPHI



Margherita serves as NPHI's Regulatory and Compliance Director. She is a well-recognized expert in home care quality, legal, and regulatory issues across the home care continuum. An experienced clinician, she is certified in both healthcare quality and case-management and has practiced across the spectrum of home care services. She is a published author and an experienced presenter, having taught at the University of Akron, in their College of Nursing.

She is responsible for helping to create the first quality-based recognition for home health franchise organizations as well as those providers delivering community-based palliative care. Following the completion of 25 years of work in her most recent position as the Executive Director of the home care program for the Joint Commission, she undertook a sabbatical and spent 18 months studying the needs and problems of health care consumers at home. She now works with organizations to help home care providers gain recognition for the care they provide in order to align their efforts with other health care delivery systems resulting in better-integrated care and services.

Her interests include advancing frameworks of care that enable improved outcomes, advocating for home-based health care including palliative care as a recognized specialty, and promoting the recognition of the home health aide in the care delivery system.

Currently, Margherita serves on several boards including the Home Centered Care Institute, Healwell, California-State University Institute for Palliative Care and the Florida Palliative Care Coalition. She works with organizations to promote regulatory compliance, advance thought leadership in the industry, and foster contemporary practice models capable of producing improved outcomes of care.

If you would like to contact Margherita, please email her directly at mlabson@hospiceinnovations.org.

All press-related inquiries **must** go through Matt Wilkinson at mwilkinson@hospiceinnovations.org.