

# Annette Kiser (MSN, RN, NE-BC, CHC)

Technical Strategic Advisor, NPHI  
Chief Compliance Officer, Teleios Collaborative Network



Annette Kiser is a nationally recognized expert in compliance and quality in the hospice and palliative care community with more than 36 years of experience. As the Chief Compliance Officer for Teleios Collaborative Network for the past six years, she provides subject matter specialty coaching, technical assistance, and education to clinical and administrative staff in organizations across the country. She works with organizations to implement quality and compliance best practices, address compliance needs, and navigate the challenges of federal and state audits and surveys.

After a short stint as a registered nurse in the hospital setting, Annette dedicated more than 20 years working with community-based nonprofit hospices as a nursing leader and a quality and compliance expert. She worked more than six years with a hospice and palliative care member association providing technical assistance and education to organizations across North Carolina and South Carolina. This gave her the unique opportunity to see the differences in care delivery in both a Certificate of Need state and a non-CON state.

In her capacity as NPHI's Technical Strategic Advisor, Annette co-chairs the NPHI Quality Improvement and Regulatory and Compliance Forum. She additionally represents NPHI on the Post-Acute Care/Long-Term Care (PAC/LTC) Pre-Rulemaking Measure Review (PRMR) Committee - contributing her expertise to the Partnership for Quality Measurement endorsement process.

Annette is certified as a nurse executive and in healthcare compliance. She is an experienced presenter at the local, state, and national level. As a member of the Palmetto GBA Hospice Coalition for 15 years, she works collaboratively with the Medicare Administrative Contractor to address issues around billing, reimbursement, and medical review. She is involved with state and national groups to provide expertise and education and to advocate for the needs of hospice and palliative care providers and those they serve.

All press-related inquiries **must** go through Matt Wilkinson at [mwilkinson@hospiceinnovations.org](mailto:mwilkinson@hospiceinnovations.org).